

Jackson County, Missouri

Commissioners
Howard Lotven, Chairman
Roger Davis
Mary Shannon
Keith Curnutt
Jacquelyn Eidson
Davin Gordon



Jackson County Courthouse
415 E. 12th Street
Kansas City, Missouri 64106
(816)881-3670

Ethics, Human Relations, and Citizen Complaints Commission

<p>Meeting Minutes Thursday, June 15, 2023 Sixth Regular Meeting</p>

1. Call to Order

Howard Lotven, Chairman, called the sixth regular meeting of the Ethics, Human Relations, and Citizen Complaints Commission to order.

2. Roll Call

Present 6 – Howard Lotven, Mary Shannon, Davin Gordon, Jacquelyn Eidson, Roger Davis, Keith Curnutt

Absent NONE

Excused NONE

A motion was made by Jacquelyn Eidson, seconded by Roger Davis, to excuse the absences of Keith Curnutt and Davin Gordon from the May meeting of the EHRCC Commission. The motion passed by voice vote.

3. Introduction of OEHRCC Staff and Guests

Present – Director Chris Crawford, Complaint Officer Anita Mackerel, Administrative Assistant Alexandria Gold-Barnes

4. Approval of Minutes

A motion was made by Keith Curnutt, seconded by Roger Davis, to approve the May 2023 meeting minutes. The motion passed by a voice vote.

5. Director's Report

Complaints regarding property valuation notices have increased. The assessment department has not announced a deadline extension as all valuations have been mailed on time. Appeals must be initiated by July 15. Mailing valuations has taken an increased amount of time as the new system the county has purchased does not directly correlate with the older system and data transfer is taking longer than expected.

Citizens wishing to appeal their property valuations can do so by calling the assessment department or completing the process online. Appeals can be made in-person as well. Citizens appealing in-person can meet with real estate brokers and discuss their valuations. Director Crawford and Anita Mackerel investigated the appeal process and found it to be efficient and easy to navigate.

A call center has been established for citizens who need assistance navigating the appeals process. Calls can be made to the assessment department but wait times have been found to be longer when compared to using the call center.

Construction on the Historic Truman Courthouse continues. It is estimated the construction will last several more weeks. Temporary restrooms are still placed outside as water is not accessible in the courthouse.

The OEHRCC will be implementing performance indicators including response time, resolution time, and complainant satisfaction.

Director Crawford will be submitting the annual report to the county executive and legislature by July.

6. Approval of Case Summaries

Anita Mackerel presented case summaries #72-82 received in May 2023.

CASE #72

Reviewed, no questions

CASE #73

Reviewed, no questions

CASE #74

Reviewed, no questions

CASE #75

Reviewed, no questions

CASE #76

Reviewed, no questions

CASE #77

Reviewed, no questions

CASE #78

Reviewed, no questions

CASE #79

Reviewed, no questions

CASE #80

Reviewed, no questions

CASE #81

Reviewed, no questions

CASE #82

Reviewed, no questions

A motion was made by Roger Davis, seconded by Keith Curnutt to approve the director's report with the case summaries. The motion passed by a voice vote.

7. New Business

NONE

8. Unfinished Business

NONE

9. Public Comments

NONE

10. Adjournment

A motion to adjourn was made by Keith Curnutt, seconded by Roger Davis. The motion passed by a voice vote.